



INVESTMENT DEALERS  
ASSOCIATION OF CANADA

# bulletin



ASSOCIATION CANADIENNE DES  
COURTIERS EN VALEURS MOBILIÈRES

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*For distribution to relevant parties within your firm*

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## Centre for Financial Services OmbudsNetwork Webcast

The Investment Dealers Association of Canada is pleased to offer a web cast presentation, which provides general information on the Centre for Financial Services Ombuds Network. The presentations are available on the IDA web site at <http://www.ida.ca>.

The web cast presentations are available at no cost, in both French and English and will be available for 90 days, beginning December 18, 2002. You will be asked to register for the web casts, online.

If you have any questions, please call Eileen Brady at 416-943-6947 or send an email to [ebrady@ida.ca](mailto:ebrady@ida.ca). For any access or technical questions, please contact Barbara Boznar 416-943-4651 [bboznar@ida.ca](mailto:bboznar@ida.ca)

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